

Synergistic Opportunities for **Computational Resource Providers** and Local IT









A.K.A...

"Can't we all just get along?"

Relationship Perceptions



Historically, IT organizations perceive their relationship with research as "Give" and "Take"*...



IT is asked to "Give"

Research tends to "Take"

^{*}Your mileage may vary

Relationship Perceptions (cont) TECHNOLOGY

Research organizations perceive their relationship with IT as a mission-oriented "consumer" of services...

"Central IT should provide!"

"What about the mission?"

Unfortunately for the betterment of mankind it is not always the fair-minded who are in the right.

Saul Bellow

"Doesn't my grant cover that?"*

*Current OU Indirect Cost (IDC) rate for grant funding is 52%...

Breaking Perceptions



Get them excited!!!

1. Sell "opportunities":

- o "Hands-on" with leading-edge technologies!
 - Software Defined Networking
 - Circuit Services and Fabric Technologies
 - IPv6 (you haven't deployed that yet?!)
- Try out other vendors... (Dell/Juniper/Cisco/etc.)
- Put new protocols and software in place for a NON-PRODUCTION environment.
- Stress-test your production tools at high-capacity.

Breaking Perceptions (cont)



Make them a stakeholder in your success!

2. Engage early on grants:

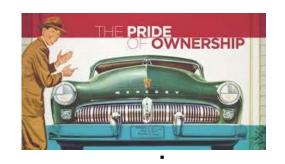
- Run your idea by them...
 - o "I want a solar powered Rasberry Pi cluster in a remote cow pasture for processing weather data. How can I connect it to the Internet?"
- o Keep them engaged!
 - o "Dell says I need 1.12GW of power. We have that in the datacenter, right?"
- Make them part of the grant writing process...
- Use their time as part of "institutional commitment".



Breaking Perceptions (cont)



Pride in ownership...



3. Make them part of new deployments

- Schedule deployments, and extend invitations.
- o Be open to their ideas!
 - They are experts in their field. We are experts in ours. Together we can build something great.
- Find their thought leaders and exploit them!
- You can lead a horse to water, but you can't make it drink...
 - Some organizations are simply not structured to handle "nonstandard opportunities".

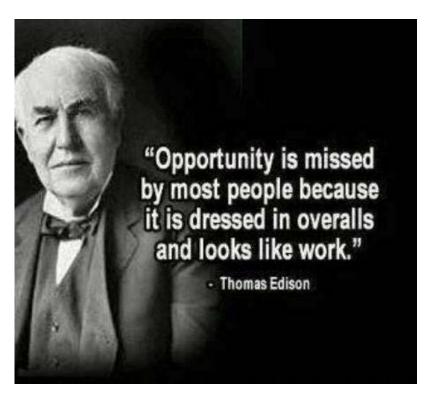
Existing Deployments



But Zane, I already have my compute resources deployed!

Never fear!

Opportunity still abounds...



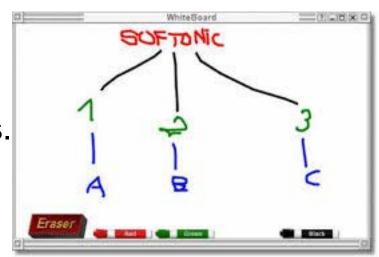
Existing Deployments (cont)



You don't know what you don't know...

Steps to follow to discover synergies:

- Bring IT to the table.
- Describe your deployment.
- Have IT describe capabilities.
- Look for overlap...
- Use those as opportunities!



Existing Deployments (cont)



Reach out to your peers...

Chances are, if you are facing a problem, someone else has faced the same and discovered a solution...

LEARN WITH YOUR PEERS

- Get to know your peers.
- Ask for help when needed.
- o Give help where you can:
 - Involve local IT as problem solvers!
 - Use this to build "relationship currency".

Existing Deployments (cont)



Weigh risk/rewards and "level of effort"!

IT may identify an opportunity! Now what???

- O What is the "value" of the opportunity?
- O What is the impact of making the change?
- o Is the impact worth the effort?
 - Don't make changes for the sake of making changes.
 - Look for "immeasurable" rewards (e.g. future grant opportunities)



If you got 'em, ask 'em!





The End



